

Mike and Kim Zimmermann
403 Riverview Dr.
Georgetown, TX 78628

John Pack Construction
400 Starview
Georgetown, TX 78628

Dear John,

We just wanted to let you know how pleased we are with the patio that you designed and built for us. We knew we wanted a concrete patio, but were planning on pouring a small rectangular one. Thanks for your creative efforts and the time you spent with us to ensure that we had the perfect design. We have entertained several times on it. The first comment from anyone that sees it is "Wow, that looks like something right out of Better Homes and Gardens."

Edging the patio with brick that matches our house and using leaf impressions in the concrete give our patio a custom, one of a kind look. Your attention to detail and concern for absolute customer satisfaction is impressive in today's society.

We highly recommend your work and would gladly provide references. If ever we need any additional concrete or pool work done, you will be the first person we will call.

Regards,

A handwritten signature in black ink that reads "Mike Zimmermann". The signature is written in a cursive style with a large, sweeping "M" and a long, horizontal tail that loops back under the name.

Mike Zimmermann